



Callsure Business Telephone Numbers – Tel: 0870 4460 121  
Website: [www.callsure07050.co.uk](http://www.callsure07050.co.uk) Email: [sales@callsure07050.co.uk](mailto:sales@callsure07050.co.uk)

## **Switchboard 0845 Local Rate Telephone Numbers**

This page can be viewed at <http://www.callsure07050.co.uk/0845switchboard.html>

### **0845 Numbers with an Integral Switchboard**

Our 0845 Local Rate Switchboard is the Ultimate tool for a Dynamic Business. The Switchboard allows callers to be routed to either different Departments, Locations, or even Personnel on the move. You can set up the departments to divert to different Landlines or Mobiles, or if you are running a very small business to the same numbers. When the call is diverted to a department, the person receiving the call immediately knows that the call is designated for the Department stated BEFORE they connect to the caller. This allows you to Screen calls before connecting them. Each Department can have its own Smart Hunt Group, and Voicemail. Departments can be set up to work entirely differently to others. Information lines with Recorded information such as New Products, or Your Address, or your website address can be setup as supplementary options.

You should seriously consider the 0845 Local Rate Switchboard numbers featured below if you want **A Truly Professional Image** combined with **very low call costs for your customers**. Your callers will pay a very low call cost of just 3ppm peak, and 1ppm Off peak and Weekends. This is especially useful if your business is in the **USA or Canada** as you will pay just 6 pence per minute to divert calls to Landlines or Mobiles between 6pm and 8am GMT ( 10am and 6pm PST). Outside those hours you would pay 8 pence per minute.

**Providing 0845 Local Rate Switchboard Numbers to Businesses in the UK and across the World.**



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## Summary and Costs

### **The Service:** 0845 Local Rate Switchboard

**Service Description:** This is the ultimate pay monthly diversion service that allows you to divert an 0845 number to Departments defined by you that terminate to either to a Landline or to a mobile, or international landlines and mobiles. The service comes with a state of the art Online Control Panel with Built in Wizard, that allows you to easily setup a fully functional Template for your Switchboard. The Template can then be Personalised with your own voice files which can be recorded via the Telephone or Uploaded via Voice Files (WAV). Your callers will pay a very low call cost of just 3ppm peak, and 1ppm Off peak and Weekends.

**Service Features:** The 0845 Local Rate Switchboard Number can be setup with a single department or multiple departments (Up to 7), You can specify your own Greetings for each Department, Specify the function of the Department, and Setup Smart Hunt Groups within each Department. The Live Answering Service can be added to any of the Departments (Extra Charges Incurred), and is particularly valuable in any Sales Orientated Departments. Information Messages can be recorded (up to 7 minutes) and assigned as a department (ie Press 6 for details of our latest products).

The Caller Announcement Feature can be enabled on any of the numbers in any Department, allowing the Receiver to Identify the nature of the call before connecting to the caller. Voicemail to Email is available within Each Department.

The Switchboard has an inbuilt Scheduler which determines the Opening Times of the Switchboard. Call Statistics and Message Log are viewable online which allows you to review who called (Full CLI if not withheld), Time & Date of the Call, Where the call was diverted to, whether a message was left on Voicemail, and the Cost of the Call. SMS Notification of messages can be enabled at just 7p per message. Low Account Balance Alerts available. Auto Top Up of Credit available.



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**Service Benefits:** The 0845 Local Rate Switchboard Number, allows you to manage your calls effectively, diverting different types of calls to either different Locations, Departments or Personnel. You can manage your advertising and sales campaigns, by reviewing Call Statistics. Find out which ads are actually working for you. If you miss a call we provide the Full CLI of the caller (unless withheld). Smart Hunting (especially when used with a Live Answering Service) allows you to Never miss a Sales Call. The call is diverted to your chosen number, and if no-one answers the system will try the next number on the list. Your callers will pay a very low call cost of just 3ppm peak, and 1ppm Off peak and Weekends. This is especially useful if your business is in the USA or Canada as you will pay just 6 pence per minute to divert calls to Landlines or Mobiles between 6pm and 8am GMT ( 10am and 6pm PST). Outside those hours you would pay 8 pence per minute.

**Service Costs:**

**Setup Fee:** from **£19.95** (one off fee) (Memorable Numbers available at extra cost)

**Monthly Charges:** **£5.00** (paid 6 months in advance)

**Deposit Required:** **None** (However you do need to have Credit on your account to receive calls)

**Cost to change Diverts:** **FREE**

**Call Charges to Divert to UK Landline:** 3ppm Peak

**Call Charges to Divert to UK Mobile:** See Table Below

**Special Offer** - Buy additional Enhanced 0800, 0870, or 0845 numbers for just **£3.00** per month (payable 12 months in advance) with no further setup Costs.

Network	Off Peak	Peak	Weekends
<b>Vodafone</b>	<b>18.04ppm</b>	<b>23.35ppm</b>	<b>10.80ppm</b>
<b>T Mobile</b>	<b>20.81ppm</b>	<b>27.75ppm</b>	<b>11.37ppm</b>
<b>Virgin</b>	<b>20.81ppm</b>	<b>27.75ppm</b>	<b>11.37ppm</b>
<b>O2</b>	<b>22.00ppm</b>	<b>22.57ppm</b>	<b>5.83ppm</b>
<b>Orange</b>	<b>19.40ppm</b>	<b>24.97ppm</b>	<b>10.47ppm</b>
<b>3G Network</b>	<b>20.81ppm</b>	<b>27.75ppm</b>	<b>11.37ppm</b>



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All Prices Quoted are Exclusive of VAT chargeable at 17.5%